



Cancellation Policy

We understand that sometimes schedule adjustments are necessary, therefore, we respectfully request at least 24-hour notice for cancellations or rescheduling on all healing services. If you do not show to your scheduled appointment time, or reschedule within 24 hours of your scheduled appointment time, cancellation fees will apply according to our policy below:

- Canceling less than 24 hours prior to your appointment will result in a charge equal to \$50.
- No-shows will be charged 50% of the reserved service amount.
- Appointments made within the 24-hour period that are canceled less than 4 hours prior to the reserved appointment time will be subject to a fee of 50%.

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that opening. Earth Angel Crystal services are presented and provided in the best quality and tradition of excellent servicing for our established and future clients. Thank you for viewing our policies and criteria.

Appointment Confirmation

As a courtesy, you will receive a text reminder or email reminder 1 day prior to your scheduled appointment. It is your responsibility to remember your appointment dates and times in order to avoid late arrival, missed appointments and cancellation fees.

Refunds on Reiki & Chakra Balancing Packages

Earth Angel Crystal refund policy on healing packages is as follows:

- Canceling less than 24 hours prior to your appointment will result in a charge equal to \$50.

- If wanting a refund or to cancel your package at any point **after** your package session(s) have begun:

After 1st session: client will receive a 50% refund of the package price.

After 2nd session: client will receive a 30% refund of the package price.

After 3rd session: client will receive a 15% refund of the package price.

After 4th session: client will receive no refund of the package price.

- If wanting a refund or to cancel your package at any point **before** your package session(s) have begun:

Earth Angel crystal reserves the right to keep 20% of the package price.

Refunds on Crystal Purchases including home goods and jewelry.

Earth Angel Crystal does not allow for return of crystals, home goods or jewelry after 24 hours of in store purchase. Crystals, homegoods or jewelry purchased online or via social media will be processed within 5 business days. Requests for refunds should be emailed to daisy@earthangelcrystal.com.